

Pet Policy

We partner with PetScreening.com to verify and manage all animal information.

Benefits of Using PetScreening

- Secure Record-Keeping: Store all your pets' information and records safely in one place.
- **Professional Review:** Their team ensures all documentation meets HUD and FHAct guidelines for reasonable accommodations.
- Easy Transfers: If you move, your pet's profile can be easily shared with other landlords who use PetScreening.

General Guidelines

- A refundable animal deposit of \$300 is required, plus a \$35 monthly animal fee per household (not per pet).
- Approved Service and Support Animals are exempt from deposits and monthly fees.
- Reptiles and other caged animals must remain caged. Caged animals do **not** require a PetScreening profile and are exempt from deposits and fees.
- Ferrets are not permitted.

Pet Application Process

Applications are considered **complete** only after each applicant has created one of the required profiles through <u>PetScreening</u>.

Profile Options

Every applicant must complete one of the following profiles on PetScreening:

- Household Pet Profile \$30 (credit/debit) or \$25 (ACH) per profile
- Assistance Animal Profile (Service or Support Animal) Free (documentation required)
- No Pet/Animal Profile Free

Renewals

- All profiles must be renewed annually to:
 - Ensure residents understand updated pet policies
 - Maintain safety for pets, staff, and maintenance personnel
 - Allow residents to add or remove pets during the lease term
- Only the Household Pet Profile requires a renewal fee:

- \$30 (credit/debit)
- \$25 (ACH)
- Early renewal discount: \$25 (credit/debit) or \$20 (ACH)
- Profiles may be renewed up to 90 days before expiration.

Adding a Pet or Assistance Animal to Your Lease

See the Pet Application Process steps above when adding a new animal to your household.

Assistance Animal Profiles (Before Adoption)

If you are completing an Assistance Animal Profile **before adoption**, please use this link: <u>Create Assistance Animal Profile</u>.

Tips for completing the profile early:

- Medical Documentation: Upload third-party provider documentation (most important step).
- Photos: You may upload our placeholder graphic (provided below).
- Breed: Enter your best guess; it can be updated later.
- Vaccinations: Enter "not adopted yet" to temporarily meet this requirement.

All information can be updated once your animal has been adopted.

Approval typically takes 3–5 business days.